



PRODUCT BRIEF

Link-Assure™ Professional Services

Napatech offers various services to ensure that you get the most out of our Link™ SmartNIC hardware and software. From jointly assessing the potential benefits of using SmartNICs to next-business day replacement of a SmartNIC - no matter where in the World – we have you covered.



ASSESSMENT

We can help you assess your application by benchmarking it on a server and jointly evaluate the benefits of using a SmartNIC.



TECHNICAL SUPPORT

From initial evaluation and throughout the SmartNIC life cycle, our expert regional support teams are here to help.



CO-CREATION

Our experienced engineers are ready to assist you in developing and optimizing your application on our SmartNICs.



INTEGRATION

We can help you build your entire solution, including server, OS, drivers, and, of course, a SmartNIC to accelerate your infrastructure.



INSTALLATION

If you need help installing or configuring a SmartNIC, our expert team of Field Engineers are ready to come on-site and help.



TRAINING

Who better than the #1 FPGA-based SmartNIC vendor in the world to train your team? Naturally, we offer both on-site and online training.



ADVANCED RMA

The Advanced RMA service replaces any SmartNIC by the next business day on-site – no matter where in the world.